



How CrashPlan Helps Organizations Meet Their Compliance Requirements

Nearly every organization today has legal, regulatory, or compliance requirements they must meet to be viable in their industry.

CrashPlan takes active measures to ensure all CrashPlan customer data is secure and that all deployments meet the most stringent security, compliance, and operational requirements mandated by our customers.

Utilizing CrashPlan in your environment assists you in complying with multiple relevant regulatory and security requirements. By deploying CrashPlan, you are able to address a variety of security controls across a number of security control frameworks. Below is a list of some common security frameworks implemented across industries today and some of the key controls that can be addressed by CrashPlan.

CrashPlan Compliance Table

Security Framework	Encryption	Asset Management	Malware Protection	Audit / Logging	Backup / Recovery	Incident Management
NIST 800-53	✓ SC-8 ✓ SC-28	✓ AC-20(2)		✓ AU-2	✓ CP-6(1) ✓ CP-9 ✓ CP-10 ✓ SC-28	✓ IR-4
NIST 800-171 (and DFARS)	✓ 3.13.8 ✓ 3.13.16		✓ 3.14.2	✓ 3.3.1, 3.3.2	✓ 3.8.9, ✓ 3.13.16	✓ 3.3.1
ISO 27001	✓ A.10.1.1	✓ A.8.3.1	✓ A.12.2.1	✓ A.12.4.1	✓ A.12.3.1 ✓ A.17.2.1	✓ A.16.1.2 ✓ A.16.1.7
HIPAA Security Rule	✓ 164.312(e)(2)(ii)			✓ 164.308(a)(1)(ii)(D)	✓ 164.308(a)(7)(ii)(A) ✓ 164.310(d)(2)(iv)	✓ 16.308(a)(6)(ii)
PCI DSS	✓ 3.5 ✓ 4.1		✓ 5.1 ✓ 5.4	✓ 10.3 ✓ 10.5 ✓ 10.7	✓ 10.3 ✓ 10.5 ✓ 10.7	

Don't see a regulation that impacts you?

Reach out to your CrashPlan contact for additional regulation or compliance information.

CrashPlan Key Compliance Features

While security regulations may differ in scope and complexity, they all build off of basic information security best practices. It's in these foundational controls that CrashPlan provides the greatest support in reaching your compliance obligations:



Backup and Recovery

- ✓ CrashPlan protects the confidentiality, integrity and availability of your data by backing up exact copies of files and emails accessed and restored following a data loss event.



Encryption

- ✓ CrashPlan protects the confidentiality and integrity of data in-transit and at rest.
- ✓ Communications between the CrashPlan app and the storage servers are encrypted.
- ✓ All files are AES 256-bit encrypted with FIPS 140-2 validated modules on the endpoint and remain encrypted in storage servers.
- ✓ Customers control encryption keys and each end user has a unique archive encryption key.



Incident Management

- ✓ CrashPlan provides file backup and recovery files to support incident response activities and actions.
- ✓ CrashPlan allows for detailed analysis of backed up user files on a device.
- ✓ CrashPlan provides version history of every file backed up to the service for critical point-in-time recovery scenarios.



Malware Protection

- ✓ CrashPlan provides protection against malware attacks.
- ✓ Data backup provides point-in-time recovery from malicious software.



Audit / Logging

- ✓ CrashPlan allows organizations to log file activity.
- ✓ CrashPlan generates audit records with event information such as:
 - Type
 - Date/Time
 - Location
 - User account updates
 - Login activity
 - Identity of any individuals or subjects associated with the event



CrashPlan is committed to helping organizations reach their compliance obligations.

If you have additional questions about how CrashPlan can assist with your organizational compliance needs, please contact your CrashPlan representative today.

CrashPlan provides cyber-ready data resilience and governance in a single platform for organizations whose ideas power their revenue. Trusted by entrepreneurs, professionals, and businesses of all sizes worldwide, CrashPlan's comprehensive backup and recovery solutions ensure the safety and compliance of data without disruption, anywhere at any time.

Contact us to learn more at crashplan.com/contact-sales



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