



Why You Need to Back Up Microsoft 365



Even cloud data needs backup; the responsibility is yours.

Modern businesses rely on cloud-hosted productivity suites like Microsoft 365, yet many assume the provider will automatically restore their data in the event of an incident. Like most SaaS providers, Microsoft operates under a **shared responsibility model**: it guarantees service availability and infrastructure security, but **your data is your responsibility**—including protection against deletion, corruption, and cyberattacks.

Hear from Microsoft's head of Microsoft 365 on why you should choose CrashPlan to protect your data.

[Watch the Video Now](#)

Shared Responsibility: Who Protects What

Learn more about the [shared responsibility model](#)

Customer Responsibility

- ✓ Limiting access and following compliance rules to maintain safety
- ✓ Managing access and secure logins with the right tools
- ✓ Protecting connected devices from ransomware and other threats
- ✓ Configuring APIs, storage, and systems properly to prevent breaches
- ✓ Writing and deploying apps using secure practices

Cloud Service Provider's Responsibility

- ✓ Securing data centers, hardware, and facilities to protect the physical infrastructure
- ✓ Managing systems that make cloud functionality possible
- ✓ Providing tools like firewalls and network defenses to enhance security
- ✓ Securely deploying and configuring cloud infrastructure for SaaS applications
- ✓ Implementing authentication methods (e.g., MFA) and managing permissions
- ✓ Protecting the software and its underlying code

Key Stats You Shouldn't Ignore

1 in 4

Phishing attacks in Q1 2025 targeted Microsoft credentials

Source: [Check Point](#)

\$10.22 million

Average cost of a data breach in the United States in 2025

Source: [IBM](#)

91%

Of organizations say one hour of downtime costs more than \$300,000

Source: [ITIC](#)

0

The number of true, independent backups Microsoft automatically provides for your data

Source: [Microsoft](#)

Built-In Tools vs. CrashPlan Backup

Built-In Tools

- ✗ Deleted data retained for 30 days
- ✗ Fragmented role management across multiple admin portals
- ✗ Limited search and restore capabilities slow down recovery efforts
- ✗ No single backup solution for all Microsoft 365 workloads
- ✗ No safeguard against ransomware or malicious encryption

CrashPlan

- ✓ Retention periods completely configurable by customer
- ✓ Centralized, role-based permission management to control who can view, restore, or manage backups
- ✓ Self-serve recovery, granular search, and in-app content previewing
- ✓ Unified backup across Exchange, SharePoint, OneDrive, and Teams
- ✓ Immutable backups protect against ransomware, ensuring safe recovery from cyberattacks

How Phishing Puts Microsoft 365 Data at Risk

Microsoft has been the **#1 most impersonated brand** in phishing attacks since 2023. With one in four phishing attacks spoofing Microsoft, these attacks often mimic Microsoft 365 login pages or file-sharing notifications—aiming to gain direct access to business-critical data.

Once inside, attackers can:

- Access and exfiltrate email from Exchange
- Encrypt or delete files in OneDrive and SharePoint
- Set up forwarding rules or persistent access
- Spread malware internally through Teams

Without independent backup, organizations may have no way to recover this lost or compromised data—and the cost of inaction is only rising.

Want to See a Full Demo of the CrashPlan Platform?

See how CrashPlan helps you protect your data and maintain business continuity.

[Watch the Demo Now](#)



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